



Cooper Crouse-Hinds Recalls Ceiling Boxes Designed to Support Ceiling Light Fixtures Due to Impact Hazard

Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Recall date: November 05, 2013 [Close](#)

Recall number: 14-013

Recall Summary

Name of product:

Ceiling boxes

Hazard:

The ceiling box can crack causing the light fixture to fall from the ceiling, posing an impact hazard to consumers.

Remedy:

[Repair](#) [Refund](#) [Replace](#)

Consumer Contact:

Cooper Crouse-Hinds toll-free at (866) 764-5454 from 8 a.m. to 8 p.m. ET Monday through Friday or online at www.crousehinds.com and click on Safety Recall under Quick Links on the right of the page for more information

[Report an Incident Involving this Product](#)

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Recall Details

Units

About 22,400

Description

This recall involves five models of Cooper Crouse-Hinds non-metallic, polycarbonate ceiling boxes with manufacturer or part numbers TP16002, TP16022, TP16023, TP16122 and TP16307. The black, round ceiling boxes are 1.5 to 2.25-inches deep and measure between 3.5 and 4-inches in diameter. These devices are used in the installation of ceiling lighting. "CROUSE-HINDS" and "14.8 CU. IN" or "20.8 CU. IN." appear inside the box. The part number is on the product's packaging.

Incidents/Injuries

Cooper Crouse-Hinds is aware of one ceiling box cracking. No injuries have been reported.

Remedy

Consumers should immediately contact Cooper Crouse-Hinds to determine if their product is recalled and whether they will receive a full refund, a free replacement, or a free repair of the ceiling box. If unable to determine via phone, Cooper Crouse-Hinds will send a representative to conduct an on-site identification of the recalled product.

Sold at

Electrical supply stores and sales to commercial contractors, professional installers and other end users by authorized distributors nationwide from December 2012 to April 2013 for between \$1.50 and \$4.

Manufacturer

Cooper Crouse-Hinds, LLC, of Syracuse, N.Y.

Manufactured in

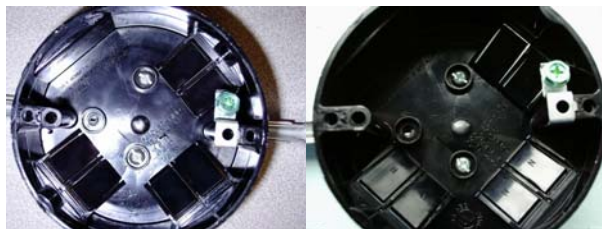
United States

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on [SaferProducts.gov](http://www.SaferProducts.gov)

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @[OnSafety](https://twitter.com/OnSafety) or by subscribing to CPSC's [free e-mail newsletters](#).



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